



## TECHNICAL SERVICE BULLETIN

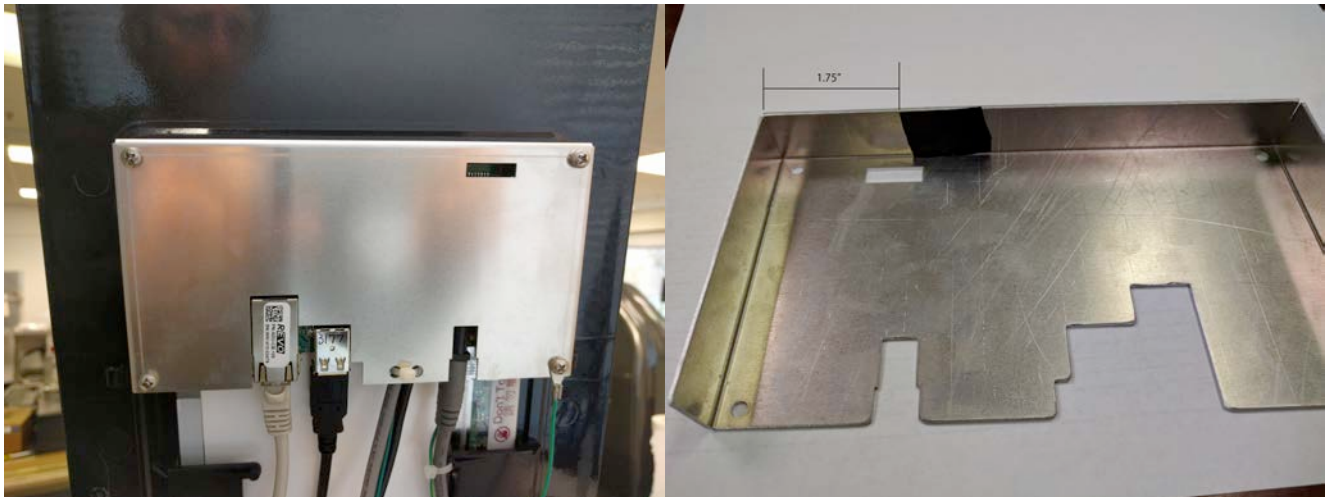
Date: 11/21/16

Product: Spire 1.1 Tower

Subject: PIR Pin Interference with protective cover

### Symptoms of potential fault:

Screen fails to power on and ADU power LED is not illuminated with 5 volts (+/- 0.25 volts) being measured at the ADU input.



### Curative Action:

1. Power off the unit and unplug it from the outlet.
2. Remove rear cover
3. Fully remove metal shield behind display by removing screws and cutting wire tie.
4. Place 1" long piece of 0.75" width electrical tape (Scotch Super 33+) 1.75" from the left side of the shield as shown in the picture above. Make sure to wipe down the metal surface before placing the tape.
5. Re-install metal shield making sure to attach grounding wire and wire tie as shown in picture above.

Additional Information: If you need further details please contact Wunderbar service at 1-866-986-3372 or [SpireSupport@wunderbar.com](mailto:SpireSupport@wunderbar.com)